



## Terms and conditions of hire

Please note that by hiring our crockery or props you are agreeing to the following:

### Stock

We do our best to accurately describe each item we sell or hire.

The majority of our vintage props are original or previously owned. The condition reflects signs of use and wear e.g. faded patterns, rough leather etc.

Please note several of the hired items are home made and are in constant use; therefore there may be slight imperfections or slight variations in shape and size.

### Condition of goods

All items are hired out in a clean and ready to use condition.

On accepting delivery/collection you are required to check and confirm the condition of all the items. If there are any queries on the condition of goods, this should be told immediately to ***i do. vintage*** at the time of delivery/collection

Due to the fragile nature of some of the glass and china, we ask that you do not wash any items; the hire cost includes washing up charges.

Under no circumstances should the glass or china be placed in a microwave or dishwasher.

We will also launder table linen after use. Any permanent stains or other damage will incur a charge which can be discussed after your event.

We request that you carefully package the items in the boxes provided after removing any leftover debris on the crockery or glassware

### Hire terms

Hire dates are to be agreed between ***i do. vintage*** and the hirer.

If for any reason the agreed props are unavailable due to unforeseen circumstances ***i do. vintage*** will notify you to choose to either replace prop with a suitable substitute or refund you the payment for that item.

Our standard period of hire is 3 days.

Longer periods can be discussed at the time of order

Failure to return props on the agreed date will incur a late charge fee

### Delivery and pick up

Delivery is free of charge within a 10 mile radius of UB6 postcode. Delivery to locations outside of this area will be charged at 50p per mile each way.

Items may also be collected from ***i do. vintage*** and/or returned to us free of charge by prior arrangement.

### Payment

A 20% non refundable deposit is required to secure your booking; 50% non refundable deposit for bespoke items. This must be paid at the time of booking.

The final balance is to be paid and cleared 14 days before your event.

We accept cash, bank transfer or Paypal payments.

***i do. vintage*** reserves the right to cancel a booking should the above payment terms not be adhered to.

**Security breakage deposit**

Some of the hired items are old and easily broken if not looked after. For this reason a breakage deposit equal to 50% of the hire package is also required.

This will be refunded within 7 days of the return of items to ***i do. vintage*** minus any payment in relation to breakage, damage or loss.

On their return to ***i do. vintage***, the items will be inspected and deductions for any breakage costs will be taken from this deposit.

Losses, damage and dirty goods that cannot be made clean are charged at the full replacement cost – please enquire for a full list of breakage costs of each item we hire

Customer goods cannot be accepted as replacement items

**Cancellation**

In the event of cancellation the following charges will apply

In excess of 30 days of the event – 20% of booking minus breakage deposit

Within 30 days of the event – 50% of booking minus breakage deposit

Within 14 days of the event – 100% of booking minus breakage deposit

If you order bespoke items, please contact us for cancellation costs.

Cancellations must be confirmed in writing by email to [info@ido-vintage.co.uk](mailto:info@ido-vintage.co.uk)

**Ownership and responsibility**

The hired items remain the property of ***i do. vintage*** at all times

The customer is solely responsible for the safe keeping of all goods from the time of acceptance until returned. This commences either when the items are delivered to the customer or collected by the customer. The period of hire finishes when the items are returned by the customer or collected from the customer.

**Insurance**

It is the hirers responsibility to arrange insurance in regard to theft, damage and public liability whilst goods are hired

Once props have been given to the hirer, they are not covered by ***i do. vintage*** insurance

***i do. vintage*** cannot accept responsibility for any injury or damages that may be incurred through use of any of the hired items

**Acceptance of terms and conditions**

Payment of deposits signifies full acceptance of these terms and conditions from ***i do. vintage***